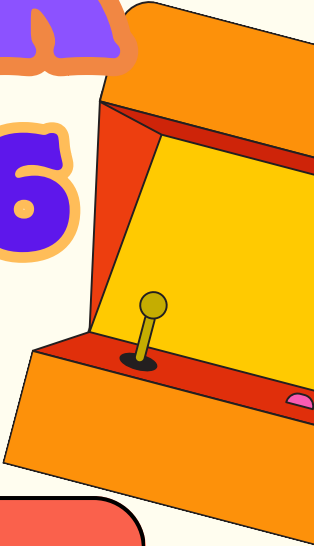




PARENT HANDBOOK SUMMER 2026



Level-up your summer!

CAMP CDS
25 June to August 28 2026

**755 CH DU SABLON,
LAVAL, QC, H7W 4H5**

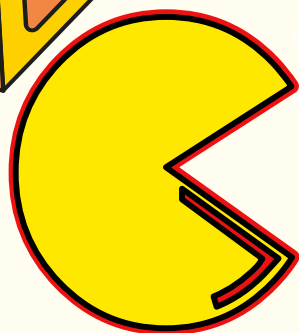


TABLE OF CONTENTS

WELCOME MESSAGE 3

SUMMER 2026 THEME: THE VIDEO
GAME MULTIVERSE 4

MERCH CDS 2026 6

CAMP STRUCTURE 7

A TYPICAL WEEK AT CAMP 8

SCHEDULE AND OPERATIONS 10

OUTINGS AND SPECIAL ACTIVITIES 14

CAMP COMMUNICATIONS 16

CODE OF CONDUCT AND
INTERVENTIONS 18

CAMP CHECKLIST 21

HEALTH AND SAFETY 22

ADMINISTRATIVE POLICIES 25

CONTACT INFORMATION 26



WELCOME TO CAMP CDS 2026

Dear Families,

It is with great pleasure that we welcome your children to the Centre du Sablon's Summer 2026 camp.

Each summer, our objective is simple: to offer a **safe, structured, and unforgettable** experience where every child can thrive, build confidence, and create lasting memories.

Through a dynamic program, a dedicated team, and a well-adapted environment, campers will have the opportunity to:

- Discover new passions
- Develop their independence
- Build meaningful connections
- Have fun every single day

This guide has been designed to provide you with a clear understanding of how the camp operates, our procedures, and our expectations. It will help you better understand your child's daily experience and contribute to a smooth and enjoyable summer for everyone.

Thank you for your trust—we truly look forward to sharing this summer with you.

Jodie, Samantha, and Elias
Camp Coordination
Camp CDS

SUMMER 2026 THEME: THE VIDEO GAME MULTIVERSE

This summer, Camp CDS is diving into a unique universe: **the Video Game Multiverse.**

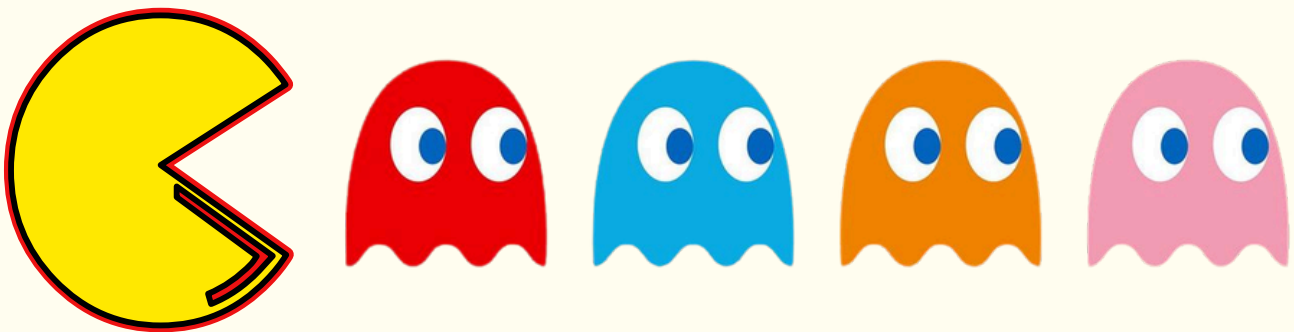
Each week, campers will travel to a new world inspired by different styles of games:

- Adventure
- Competition
- Fantasy
- Strategic challenges
- Immersive worlds

Each “world” will feature:

- Themed activities
- Special event days
- Team challenges
- Immersive experiences

The goal: to transform each week into a **complete experience** where children are not just participants... **but players at the heart of the adventure.**



CAMP D'ÉTÉ CDS 2026

Level up ton été!
Inscris-toi dès maintenant

camp@centredusablon.com

	LEVEL #1 25-26 JUIN MONDE DES CAMPS	
ACT. SPÉCIALE GR.1A-2;7-8 Prof dino: Expérience scientifique	LEVEL #2 29 JUIN-3 JUILLET MONDE COSMIQUE	SORTIES GR.3-6 Darkzone Laval
ACT. SPÉCIALE GR.1A-2 Reptizoo	LEVEL #3 6-10 JUILLET MONDE DE LA JUNGLE	SORTIES GR.3-8 Biodome de Montreal
ACT. SPÉCIALE GR.1A-2 Maison Hantée	LEVEL #4 13-17 JUILLET MONDE DES OMBRE	ACT. SPÉCIALE GR.3-6 Maison Hantée
ACT. SPÉCIALE GR.1A-2 Super Mario Ninja Course	LEVEL #5 20-24 JUILLET MONDE DES CHAMPIGNONS (MARIO BROS)	ACT. SPÉCIALE GR.3-6 Super Mario Ninja Course
ACT. SPÉCIALE GR.1A-2 Zoom zoom party - Glace sèche	LEVEL #6 27-31 JUILLET MONDE BLIZZARD	SORTIES GR.3-6 Funtropolis
ACT. SPÉCIALE GR.1A-2 Olympique CDS	LEVEL #7 3-7 AOÛT MONDE OLYMPIQUE	ACT. SPÉCIALE GR.3-8 Olympique CDS
ACT. SPÉCIALE GR.1A-2 Party bulles	LEVEL #8 10-14 AOÛT MONDE SPLASH	SORTIES GR.3-8 Plage Jean-Doré
ACT. SPÉCIALE GR.1A-2 Carnaval Spectacle de danse	LEVEL #9 17-21 AOÛT MONDE DES BONBONS	ACT. SPÉCIALE GR.3-8 Carnaval Spectacle de danse
ACT. SPÉCIALE GR.1A-2 Course des couleurs	LEVEL #10 24-27 AOÛT MONDE DES COULEURS	ACT. SPÉCIALE GR.3-8 Course des couleurs



"La programmation ci-dessus est sujet à chagement"

MERCHANDISE 2026

This year, Camp CDS will be offering merchandise for purchase!

You can pre-order your items by filling out the order form using the link below.

Merchandise will also be available for purchase every Monday at the drop-off table. Items will be added to your account, and once payment is completed at reception, a staff member will provide your order upon presentation of your receipt.



Camp CDS Hat
Forest Green Baseball Cap
Embroidered
ONE SIZE
15\$

Level Up! CDS 2026
Image Printed
Youth Small - Large

Perfect for a souvenir! Staff will have fabric markers to check off your child's completed week and perfect for colour run week 10!
15\$





CAMP STRUCTURE

To ensure a safe, organized, and high-quality environment, the Centre du Sablon camp operates with a clear and structured team framework.

Camp Coordinator

Jodie Jacobs

Responsible for overall camp operations, service quality, and communications with families.

Assistant Coordinator – Special Needs Program (SN)

Amina Benkhennouf

Responsible for all administrative operations of the camp's special needs programs, service quality, and communication with families within this program.

Administrative Assistant

Dimitra Tirovolas

Responsible for registrations and payments for the day camp.

Camp Chiefs

Samantha and Elias

Present on-site, they ensure the smooth running of daily activities, support staff teams, and intervene in specific situations when needed.

Leaders

- Supervise counselors
- Oversee group follow-ups
- Support interventions and planning
- Supervise specialized programs (Special Needs and Counselor-in-Training)

Counselors

Responsible for the daily animation of groups:

- Activity planning
- Child supervision
- Creating a dynamic and safe environment

Support Staff and Specialized Counselors (SN)

Provide adapted support to campers with special needs, promoting inclusion and active participation.



A TYPICAL WEEK AT CAMP

At Camp CDS, each week is a complete experience, driven by a variety of activities, highlight moments, and an immersive atmosphere connected to the Video Game Multiverse theme. Each day is structured to provide a balance between activities, supervision, and fun.

Activity Blocks

Campers take part in several activity stations throughout the day:

- Sports activities
- Cooperative games
- Themed activities related to the week's universe

Specialized Blocks

Campers will have the opportunity to participate in **6 specialized activity blocks** each week, led by our specialists in **sports, arts, and science**.

Pool / Aquatic Activities

Depending on the schedule, groups take part in **3 swimming periods** supervised by certified lifeguards, in accordance with safety standards. **In addition, water games are offered during the week!**

FRIDAY – SUPER FRIDAY

Every Friday is a special day at camp!

Campers take part in a Super Friday connected to the weekly theme:

- Costume days
- Special events
- Large-scale immersive activities
- A festive and unifying atmosphere

It is often the highlight of the week, where children can fully experience the “world” being explored.

FRIDAY PIZZA LUNCH

Every Friday, a special lunch is offered to all campers:

- 2 slices of cheese pizza
- 1 juice
- 1 snack

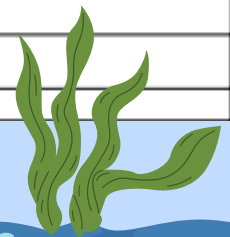
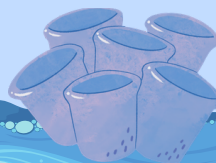
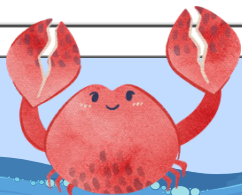
This meal is included in the camp fee.

******A sample weekly schedule is presented on the following page.******

UNDER THE SEA



	Lundi	Mardi	Mercredi	Jeudi	Vendredi	
8h -9h	SDG					Arrivée
9h00-9h15	BRISE GLACE	CHAMPIONS	LOCAL BRACELETS	LOCAL BRISE GLACE	Local brise glace	9h00-9h15
9h15-9h30				PARC	GYM Dodge Ball	9h15-9h30
9h30-9h45	Name tags Local	PARC	COLLATION			9h30-9h45
9h45-10h00			COLLATION	COLLATION	COLLATION	
10h00-10h15	SABLON VERT Course à relais	COLLATION			SCIENCE BOAT CONSTRUCTION	TERRAIN DE SOCCER CAPTURE THE FLAG
10h15-10h30			SPORT TERRAIN DE SOCCER Soccer	DINER		
10h30-10h45	Chalk and bubbles	DINER			Jeux d'eau	DINER PIZZA
10h45-11h00			DINER	VESTIAIRE		
11h00-11h15	PARC	SALLE DE DANSE SEA SKY LAND			SLIME PARTY	DINER
11h15-11h30			VESTIAIRE	VESTIAIRE		
11h30-11h45	PISCINE	PISCINE			COLLATION	COLLATION
11h45-12h00			VESTIAIRE	VESTIAIRE		
12h00-12h15	SCIENCE sink or float	ART SENSORY SEA BUCKETS			COLLATION	COLLATION
12h15-12h30			JUST DANCE	GYM BALLON CRABE SEAWEED TAGG		
12h30-12h45	VESTIAIRE	VESTIAIRE			13H40 PISCINE	ART SEA SCULPTURES
12h45-13h00			PISCINE	PISCINE		
13h00-13h15	VESTIAIRE	VESTIAIRE			13H40 PISCINE	DINER
13h15-13h30			PISCINE	PISCINE		
13h30-13h45	VESTIAIRE	VESTIAIRE			13H40 PISCINE	DINER
13h45-14h00			PISCINE	PISCINE		
14h00-14h15	VESTIAIRE	VESTIAIRE			13H40 PISCINE	DINER
14h15-14h30			PISCINE	PISCINE		
14h30-14h45	VESTIAIRE	VESTIAIRE			13H40 PISCINE	DINER
14h45-15h00			PISCINE	PISCINE		
15h00-15h15	VESTIAIRE	VESTIAIRE			13H40 PISCINE	DINER
15h15-15h30			PISCINE	PISCINE		
15h30-15h45	VESTIAIRE	VESTIAIRE			13H40 PISCINE	DINER
15h45-16h00			PISCINE	PISCINE		
16h-17h	VESTIAIRE	VESTIAIRE			13H40 PISCINE	DINER
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SCHEDULES AND OPERATIONS

To ensure the smooth and safe flow of each day, it is important to respect arrival and departure times.

Regular Schedule

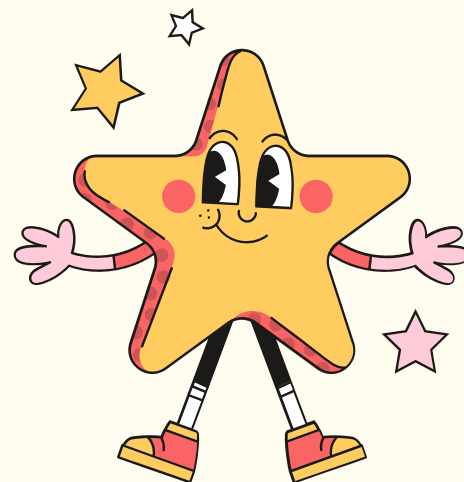
Arrival: 8:40 a.m. to 9:05 a.m.

Departure: 3:30 p.m. to 4:10 p.m.

Extended Day Service

Morning: 7:00 a.m. to 9:00 a.m.

Afternoon: 4:00 p.m. to 6:00 p.m.



Any late pickup after the scheduled time will automatically result in a \$10 fee.

LATE ARRIVALS AND ABSENCES

In case of a late arrival in the morning (after 9:15 a.m.), please report to reception.

In case of absence, please inform the camp by email and include:

- Child's name
- Group
- Date of absence

No absences are eligible for a refund.

Every Monday, we ask that your child wear their group's color to show team spirit and to be easily identifiable during group separation. The colors (Yoshi eggs) will be placed on the ground to help locate your child's room.





CAMPER DROP-OFF

To ensure a smooth and safe arrival, please follow the procedures below:

Before 9:05 a.m.

- Parents must use the side entrance
- Check in at the welcome point with the staff member in charge
- Identify yourself to staff before leaving

Between 9:05 a.m. and 9:15 a.m.

- Access is through reception only
- Parents must accompany their child to their room
- Follow the floor markers (Yoshi egg assigned to your child's group) to reach the correct group

IMPORTANT

- After 9:15 a.m., the arrival will be considered late
- Arrival procedures must be followed to ensure safety and the smooth running of activities



CAMPER PICK-UP

HOP HOP APP (MANDATORY)

HopHop is a free mobile application that allows parents to notify us a few minutes before arriving to pick up their child. As soon as your arrival is logged in the app, our team is notified and can begin preparing your child for departure.

In practical terms, this allows us to:

- Avoid long wait times
- Make departures faster
- Better coordinate children's movement
- Ensure a safer end-of-day transition

The use of the application is mandatory for all departures, whether for regular pickup or extended day service.

The app is available for free on iPhone and Android. Information on how to use it will be shared with you before the start of camp.





CAMPER PICK-UP (CONTINUED)

Before 4:00 p.m.

- Indicate your arrival via HopHop
- Enter through reception
- Pick up your child directly from their room according to their schedule

Between 4:00 p.m. and 4:10 p.m.

- No departures are permitted
- Parents must wait at the extended care reception area
- This period allows for a safe transition of groups to the departure zone

After 4:10 p.m.

- All departures take place through the extended day service
- Children are taken in charge by the extended care team
- No entry into the center is permitted

MANDATORY IDENTIFICATION

- A valid ID may be requested at any time
- Only individuals authorized on the child's file may pick up the child

LATE PICKUPS

- Any late pickup after the scheduled time will automatically result in a \$10 fee
 - Equivalent to the unit cost of extended care (4:10 p.m. – 6:00 p.m.)
- **After 6:00 p.m., a fee of \$1 per minute, per child applies**

IMPORTANT

- Departure procedures are in place to ensure the safety of all campers
- No exceptions will be made during transition periods



OUTINGS

Outings are an integral part of the camp experience and allow campers to enjoy a variety of activities outside the Centre.

General Guidelines

- Groups 3A and up participate in outings
- Groups 1 and 2 remain at the centre with an adapted program
- Transportation is provided by yellow school buses
- Arrival is required 15 minutes before departure
- No late arrivals will be tolerated

Planned Outings – Summer 2026

****Subject to change****

OUTING	DARKZONE (LASER TAG)	BIODOME	FUNTROPOLIS	JEAN-DORÉ BEACH
DATE	01/07/2026	08/07/2026	29/07/2026	12/08/2026
DEPARTURE TIME	9:00	9:00	9:15	9:00
ARRIVAL TIME	3:30	3:30	3:30	3:45



SPECIAL ACTIVITIES

****SUBJECT TO CHANGE****

ACTIVITY	GROUP	DATE	LOCATION
HYDRAULIC ROCKET	IA, IB, 2, 7 ,8	01/07/2026	SABLON VERT
REPTIZOO	IA, IB, 2	08/07/2026	DANCE ROOM
HAUNTED HOUSE	EVERYONE	17/07/2026	DANCE ROOM
SUPER MARIO OBSTACLE COURSE	EVERYONE	22/07/2026	SABLON VERT
DRY ICE	IA, IB, 2	29/07/2026	SABLON VERT
OLYMPICS CDS	EVERYONE	05/08/2026	EVERYWHERE
FOAM PARTY	IA, IB, 2	12/08/2026	SABLON VERT
COLOUR RUN	EVERYONE	26/08/2026	SOCCER FIELD



COMMUNICATIONS

To ensure effective communication throughout the summer, certain procedures have been put in place. As our team is primarily on-site with the campers, we kindly ask that you prioritize the following communication channels.

Priority to Email Communications

For any questions, follow-ups, absences, changes, or general information, we ask families to prioritize communication by email.

During the summer, our team is actively present in the field to supervise groups and provide the best possible experience for campers. As a result, we may not always be available to answer phone calls immediately.

Email remains the most effective way to:

- Receive a clear and complete response
- Ensure better follow-up on requests
- Share important information
- Handle administrative matters more efficiently

Camp email address: camp@centredusablon.com

Weekly Newsletter

A newsletter will be sent every Friday in preparation for the following week.

This communication will include:

- Group schedules
- Upcoming special activities
- Important reminders
- Items to bring
- Specific instructions (outings, themed days, etc.)

We strongly recommend that families review this newsletter each week to properly prepare for their child's upcoming week.



COMMUNICATIONS

Camp Photos

During the summer, photos of campers and activities may be taken (based on the permissions granted in each child's file).

Photos will be shared via a confidential OneDrive link, sent only to the parents of children registered for the specific week.

This system allows us to:

- Protect family privacy
- Share weekly memories
- Provide simple and secure access to photos

The links provided are strictly reserved for the families concerned and must not be shared publicly.

Photo Consent

If you did not authorize photos of your child during registration, no exceptions can be made for them to appear in the shared weekly photo folder.

To ensure administrative consistency, respect signed consent, and protect privacy, only children with valid authorization will appear in shared albums.

Follow Us on Social Media

To discover the camp atmosphere, summer highlights, special announcements, and various content from the Centre du Sablon, we invite you to follow us on our social media platforms. These platforms allow you to stay connected to camp life throughout the summer.

Follow Centre du Sablon on Facebook, Instagram, and our other official platforms.



CAMP CODE

The code of conduct you signed on the last page of your child's registration form remains in effect for the entire duration of the summer.

By completing the registration, you agree to respect these rules and uphold them throughout the season.

This commitment applies to campers as well as parents and guardians. We therefore expect everyone to demonstrate respectful behavior toward:

- The animation staff
- The coordination team
- Other families
- All campers present at camp

Collaboration and mutual respect are essential to ensure a safe, harmonious, and enjoyable environment for everyone.

The codes of conduct for regular camp and special needs programs are outlined on the following pages.

CAMP CODE

When I am at camp, I:

1. Respect the rules
2. Respect the staff, CITs, and the other campers with my actions or my words.
3. Respect the materials and neatly put them away after using them
4. Place all the garbage/recycling in the appropriate bin
5. Leave my personal toys or non-camp related objects at home, in order to fully enjoy the camp experience and avoid losing or theft of the object.
6. Bring my big smile and positive attitude to camp

Sanctions

The scale of sanctions presented here will serve as a guide for all day camp staff. Each intervention will be applied according to the nature of the situation and its severity (minor or major). The intervention may therefore deviate from the scale presented.

Degree of gravity: minor

Unacceptable actions: bad or inappropriate language, disobedience, insults, hustle & bustle, tantrums, refusal to participate, etc.

Escalations of sanctions:

1. Verbal warning
2. Discussion and search for concrete solutions with the counsellors
3. Removal of camper from an activity/outing
4. Meeting with the coordinator and phone call to parents depending on situation
5. Disciplinary notice and meeting with the parents
6. Suspension* for a day
7. Definitive expulsion* from camp

Degree of gravity: major

Unacceptable actions: physical violence, breaking of materials, temper tantrums or any acts compromising the security of others.

1. The camper is removed from the group
2. Meeting with the coordinator
3. Meeting with the parents
4. Depending on the gravity of the situation, disciplinary action or suspension* for one to three days.
5. Definite expulsion* from camp

EXPULSION OR SUSPENSION

- No reimbursement in event of suspension or expulsion
- All expulsions and suspensions are effective immediately.

The scale of sanctions presented here will serve as a guide for all day camp staff. Each intervention will be applied according to the nature of the situation and its severity. The intervention may therefore deviate from the scale presented.

I have read the Camp Code of Camp du Sablon and commit, as a parent, to support and encourage my child to abide by it.

PARENT SIGNATURE

DATE

19

CAMP CODE SPECIAL NEEDS

As a member of the special needs program, our staff strives to accommodate and adapt to the unique needs of your child. However, there are certain circumstances under which we reserve the right to request that a camper be picked up for the day or dismissed from the camp. Depending on the nature and severity of the situation, we will adhere to the following procedures in accordance with our camp code:

Our summer camp is unable to provide 1:1 support. Examples of behaviour requiring 1:1 support include:

- Physically violent behaviours (biting, hitting, punching, pulling hair) occurring outside of a crisis
- Refusal and/or inability to participate in most camp activities, after accommodations and adaptations are put in place
- Crises requiring two or more counselors to mediate
- Having 3 crises per week impeding their ability to participate in camp activities
- A crisis lasting over 30 minutes at the centre
- A crisis lasting over 20 minutes on a field trip
- Inability or extreme difficulty calming down from a crisis (screaming, physical violence)
- Inappropriate behaviour and/or language (sexual, foul, aggressive, etc.)
- Any form of bullying (verbal, physical, emotional)
- Children who are not able to be independent when using the toilet, including those who are not yet toilet-trained or who still wear diapers.

*Each intervention will be applied according to the nature of the situation and its severity.

If a camper exhibits these behaviours on one given day we will proceed with the following escalations:

- Removal of the camper from the group (sensory room, quiet area, etc.)
- Apply intervention techniques discussed in evaluations
- Phone call to parents to come pick up their child
- Discussion and search for concrete solutions with the parents and counselors/integration aids
- Provide staff with additional resources to better accommodate the camper (e.g., social stories, visual aids, allocated break times, reward charts)
- Meeting with special needs leader
- Meeting with the coordinator, special needs leader, and special needs chief

If a camper exhibits these behaviours repeatedly and consistently (i.e., more than 3 times per week) we will proceed with the following escalations:

- Meeting with the special needs leader, coordinator, and special needs camp chief
- Meeting with the parents
- Recommendation of half days and/or other potentially pertinent solutions
- Depending on the gravity of the situation, the camper stays at home for one to three days
- Dismissal from camp (no refund)

The scale of sanctions presented here will serve as a guide for all day camp staff. Each intervention will be applied according to the nature of the situation and its severity. The intervention may deviate from the scale presented.

I have read the Camp Code of Camp CDS and commit, as a parent, to support and encourage my child to abide.



DAILY CHECKLIST

To ensure your child gets the most out of their day at camp, we ask that they arrive each morning with the following items.

TO BRING EVERY DAY (EVEN IF THERE IS NO SWIMMING SCHEDULED)

- 🎒 Labeled backpack
- 💧 Reusable water bottle
- 🍴 Cold lunch (nut-free and free of prohibited allergens)
- 🍏 Minimum of 3 snacks (including at least one nutritious option)
- 🧴 Sunscreen (applied before arrival and reapplied as needed)
- 🧢 Cap or hat
- 👟 Closed-toe, comfortable shoes for activities
- 👕 Weather-appropriate clothing
- 🩳 Change of clothes (recommended for ALL campers—camp can get messy)
- 🩴 Swimsuit
- 🧢 Swim cap (mandatory)
 - **After 2 written warnings to parents, a swim cap will be provided to your child and CHARGED to your account (\$8)**
- 🧺 Towel
- 🩰 Sandals (optional)
- 🧺 Bag for wet clothes

ITEM LABELING

We strongly recommend labeling all of your child's belongings. This greatly helps with lost and found items.

PLEASE AVOID SENDING

- Valuable items
- Unnecessary money
- Toys from home
- Electronic devices
- Food containing nuts
-

SAFETY AND SECURITY

The safety and well-being of campers remain a constant priority at the Centre du Sablon Summer Camp. All of our practices are designed to provide a safe, structured environment that meets the highest industry standards.

ACQ-Certified Camp

The Centre du Sablon is a camp certified by the Association des camps du Québec (ACQ).

This certification means that our camp meets recognized standards in:

- Camper safety
- Staff supervision
- Supervision ratios
- Risk management
- Emergency procedures
- Quality of facilities
- Organization of activities

Our team rigorously applies these standards throughout the summer.





SAFETY AND SECURITY

Accidents and Injuries

Despite all preventive measures in place, minor incidents may occur as part of normal summer camp activities.

When a camper is involved in an accident or sustains an injury, the situation is immediately assessed by a trained staff member.

Parents will be contacted in any situation deemed necessary, including:

- Injuries requiring significant first aid
- Significant falls
- Discomfort or concerning symptoms
- Head injuries
- Situations requiring close monitoring
- Medical transport or external consultation

Depending on the severity of the situation, first aid will be administered on-site, and emergency services may be contacted if needed.

Communication with Parents

When a parent is contacted following an incident or accident, our team will provide essential information:

- Nature of the situation
- Interventions carried out
- Current condition of the child
- Recommended follow-up, if applicable

We ask families to ensure that emergency contact numbers on file remain up to date at all times. **Calls will be made in the order listed on the registration form.**



SAFETY AND SECURITY

Behavioral Incidents

Incidents related to behavior or the safety of others are assessed on a case-by-case basis by the management team.

Depending on the nature of the situation, several factors will be considered:

- Severity of the behavior
- Intent
- Frequency
- Impact on other campers
- Level of risk
- The child's ability to collaborate

However, the disciplinary measures outlined in the Code of Conduct section of this guide remain the primary reference and may be applied as a priority when the situation warrants it.

A Shared Responsibility

Safety at camp also relies on the collaboration of families. We ask parents to:

- Report any relevant medical conditions
- Inform the camp of any significant changes
- Provide required medication, if applicable
- Remind their child of the importance of following rules

By working together, we help create a safe, enjoyable, and memorable summer for everyone.



ADMINISTRATIVES POLICIES

The policies below summarize the conditions accepted during official camp registration (registration form). Families are responsible for reviewing the full registration form.

Payment of Camp Fees

Camp fees must be paid according to the payment method selected at registration. Any outstanding balance must be settled before the child can attend camp. CDS reserves the right to deny access to camp if there is an unpaid balance on file.

Cancellations and Refunds

Requests for cancellations or changes must be submitted through the designated administrative channels.

- Administrative fees apply depending on the timing of the cancellation.
- Once the week has started, no refunds will be issued, except with a medical note, where applicable.
- When a refund is approved, it will be calculated according to the terms outlined in the registration form.
- An absence from camp does not constitute automatic withdrawal from the program.

To submit a refund request, contact Dimitra (d.tirovolas@centredusablon.com) and CC the camp (camp@centredusablon.com).

Schedule or Week Modifications

Changes to weeks or services are subject to administrative deadlines, availability, and camp approval.

Information on File

Parents must ensure that all information provided at registration remains accurate and up to date, including:

- Phone numbers
- Authorized pickup persons
- Medical information
- Allergies
- Emergency contacts

Any changes must be communicated promptly to the camp.

Relevé 24

Tax slips (Relevé 24) will be available according to standard procedures through the registration platform used by Centre du Sablon. For any questions regarding tax slips, contact Dimitra: d.tirovolas@centredusablon.com.

Policy Compliance

Failure to comply with administrative policies, camp rules, or the code of conduct may result in administrative or disciplinary measures, including removal from the program without refund, depending on the situation.



WHO TO CONTACT

To help simplify your communication throughout the summer, here are the main contacts and the best point of contact based on your needs.

Main Camp Contact

For all general communication, families are asked to prioritize email:
camp@centredusablon.com

This email should be used for:

- Absences
- Late arrivals
- Administrative questions
- File updates
- Information requests
- General follow-ups

Camp Phone Number

450-688-8961 ext. 231

As our team is primarily on-site with campers, email remains the most effective form of communication.

WHO TO CONTACT BASED ON YOUR NEEDS

- **Administrative Questions / Registration / Payments**
 - ***d.tirovolas@centredusablon.com***
- **Follow-up Regarding Your Child / Camp Experience**
 - The coordination team or camp chiefs will ensure appropriate follow-up depending on the situation.
 - Please email **camp@centredusablon.com** **with the details of your request.**
- **Special Needs Program (SN)**
 - For any questions related to support, integration, or the specialized program: **adapte@centredusablon.com**

Our Commitment

Our team is committed to responding to families as quickly as possible while prioritizing the safety, supervision, and overall experience of campers on-site. We thank you for your collaboration throughout the summer.